# Customer&apos;s existingBLE that APP can&apos;t connect to module

# How can we connect or match our module chips?

# I. Introduction

   First of all, BLE must not be connected in the mobile phone system settings. This should be clear.Secondly, if you want to use our BLE chip, you must see what the service and characteristics of APP for BLE are.It doesn&apos;t necessarily match what we have.

# II. problems

1. If you understand BLE, please refer to our document "02\_How to Replace the Bluetooth Pass-through Module" and modify the UUID by yourself.

2. If you don&apos;t understand BLE, please learn what BLE is, what services are and what features are.

3. If you want to consult the services and features of BLE supported by your original APP, the methods are as follows:

(1) Find the Bluetooth module you used before, and use the "LIGHTBLUE" APP to test it, you can see the service and features.This tool is available in our database.

(2) Or ask APP&apos;s development engineer, he must know.

(3) Or provide the previous products, send them to us, we will help you to check and modify.

# III. summary

Our chips or test boards are only semi-finished products. For customers who have no concept of BLE, we suggest to find people who understand them. Otherwise, many concepts or terms are difficult to understand.At the same time, our products are only suitable for inappropriate statements, not to buy back can be used, the use is still relatively complex.